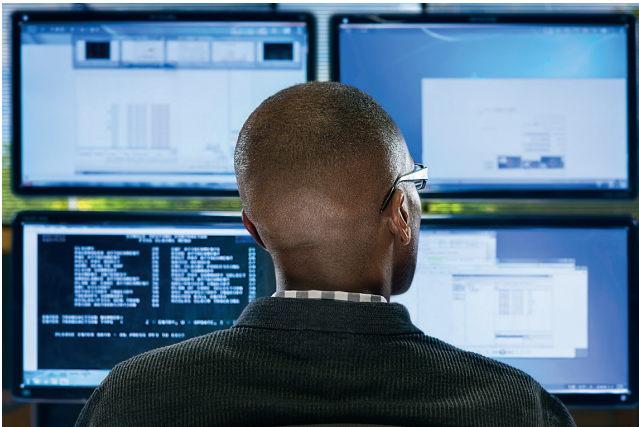# Testing

Excellence comes standard.

You expect perfection. And so do we. Palmetto GBA thoroughly tests a wide variety of systems and websites to ensure that every feature works just as intended.
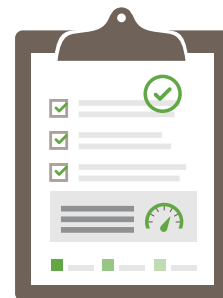
When a system works well, its seamless design and intuitive function fade into the background. But when a system falters, it's impossible for users not to notice. Beta and regression testing conducted by Palmetto GBA verifies that new software and system changes are working correctly and meet requirements before being released.

Our team understands the intricate networks and interfaces that comprise claims and other processing systems, and we possess extensive experience maintaining system connectivity, converting files and performing datacenter activities. When testing, we do more than merely report problems—our associates are proactive in helping to identify problem codes and frequently offer possible solutions to the maintainer. At the end of the day, our agile approach to testing ensures that your systems are not only up and running, but also achieving superior outcomes.

CASE STUDY

For more than a decade, the Centers for Medicare & Medicaid Services (CMS) have trusted Palmetto GBA's mainframe computing and testing expertise.

As longtime supporters of CMS's Single Testing Contractor program, we perform beta and regression testing to fix potential problems and verify that new software enhancements are fully functional before their mass release. A thorough understanding of stakeholder business rules, regulatory requirements and mainframe computing ensure that no stone goes unturned during our review processes.

In addition to beta and regression testing for the Single Testing Contractor program, we perform datacenter activities, including the installation of standard system releases, execution of test cycles and support of testing activities, for many of CMS's most highly utilized systems.